CODERED
By CRISIS24

ENROLLMENT

STAY INFORMED!
REGISTER FOR CODERED ALERTS.
IT'S EASY AND QUICK TO ENROLL

STEP 1 – GO TO REGISTRATION PAGE

VISIT

https://accountportal.onsolve.net/cookecounty

OR

TEXT THE FOLLOWING KEYWORD TO **24639**

COOKE

STEP 2 – CREATE PROFILE

A — **The fastest and easiest way** is to sign in via SSO with your **Google, Facebook, or X** account. If using SSO, proceed to Step 3 after completing the sign-in process.

OR

B — Click **REGISTER** to set up a new profile.
This will take you to Steps 2.1 & 2.2

STEP 2.1 – FILL IN YOUR DETAILS

- Add your details on the **Create an Account** form.
- Tick the privacy statement and the CAPTCHA boxes.
- Click **NEXT** to continue (the button will turn blue when all fields are complete - all fields are mandatory).

STEP 2.2 – ENTER VERIFICATION CODE

A — Select your Preferred Contact Method **to receive the verification code** (this is not for receiving Alerts – just the code).

B — Enter the code you received and click **NEXT.**

STEP 3 – ADD YOUR ALERT PREFERENCES AND LOCATION

Follow the instructions to complete sections, A, B, and C, and then hit SAVE to finalize your enrollment.

Please note that the details on this page may differ, depending on how it was set up by your community.

A — DEVICE DETAILS

–   Click **Add Device**
–   Select the Device Type; choose between **SMS, Voice,** and **Email** and add the respective details required to receive Alerts by that method.
–   If you would like to limit who can see your contact details in CodeRED, turn the **Privacy** switch on.
–   Click **ADD** to save the entry.
–   You will see it appear on your **main dashboard.**
–   **Repeat the process** to add other delivery methods and/or other devices.

B — LOCATION DETAILS

–   Click **Add ADDRESS**
–   Use the map to find your location or use the **Add Location** dropdown on the top-left to open a search box and type in your address (If the pin is not exactly on your location, you can move it manually for precise positioning).
–   Click **ADD** to save the entry.
–   **Repeat the process** to add other locations.

IMPORTANT: AFTER COMPLETING THE STEPS, CLICK SAVE TO FINALIZE YOUR REGISTRATION.

ONCE YOU HAVE CLICKED SAVE, THE PROCESS IS COMPLETE. YOU WILL BE NOTIFIED BY YOUR SELECTED DELIVERY METHODS SHOULD ANY ALERTS BE ISSUED.
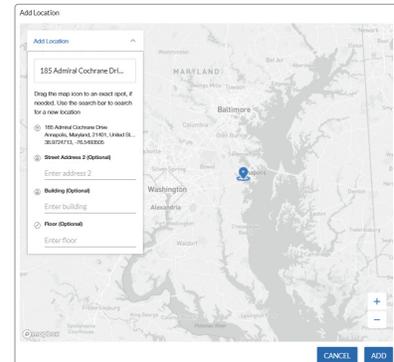
C — GROUPS

These may show **additional optional communications** on offer in your locality.

–   **Select the respective boxes** to receive those messages.

SCAN THIS QR CODE
FOR MORE INFORMATION