



COOKE COUNTY AUDITOR
COOKE COUNTY COURTHOUSE
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BID NO. FY10-0009RFP
EMS COLLECTIONS
ADDENDUM I

This addendum is to answer questions asked by potential bidders for the above proposal.

The following information was included in the RFP; however, it does not discuss the actual anticipated delinquent amount that would be referred to collections. Can you provide the historical annual or monthly total dollar amount *and* number of submissions that has been referred to collections?

- The County, on average, bills approximately 420 ambulance calls with an approximate no transport rate of twenty percent (20%) each month.
- The County's gross receipts (before fee) from EMS transports in 2009 were \$1,472,864.15
- Total EMS calls for 2009 = 5063 for 2008 = 4796
- Unfortunately we do not have good tracking of this information, hence one of the reasons going out to bid for a new provider.

Is the 30% that the current vendor charges for collections an add-on to the referred balance, or does the 30% come out of the principle balance referred?

- The amount collected

What is the current vendor's recovery rate for the County for EMS Collections?

- We do not have good tracking of this information